

# CARPET • PRO

**OWNER'S  
MANUAL**

***Hornet***

**Electric  
Wand  
Vacuum**

---

Model  
CP-HWV



**Save These Instructions**

# Index

Important Safety Instructions . . . . .	2
Two-Wire Polarized Cord . . . . .	3
Parts Identification and Replacement Filters . . . . .	4
How to Assemble and Operate the Vacuum . . . . .	5-7
How to Use the Cleaning Tools . . . . .	8
How to Empty the Dust Cup . . . . .	9
How to Replace the Filters . . . . .	10-11
How to Remove the Brushroll . . . . .	12
How to Clean the Brushroll . . . . .	13
Troubleshooting . . . . .	14
For Best Performance . . . . .	14
Warranty . . . . .	15

## Customer's Record

The model and serial number of this product may be found on the unit. Register your Carpet Pro vacuum as soon as possible at [CarpetProVacs.com](http://CarpetProVacs.com) for your protection. Also, note the model and serial numbers of your unit in the spaces provided below, and retain this book as a permanent record of your purchase.

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Date Purchased \_\_\_\_\_

Your vacuum cleaner is a product of high-quality materials and superior workmanship. We urge you to read these operating instructions carefully before you use this vacuum cleaner in order to obtain the full performance and satisfaction it can offer you.

## Save These Instructions

Before you plug in your vacuum cleaner, make sure the voltage indicated on the rating plate located on the vacuum cleaner is the same as your local supply.

# IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

## READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE. FOR HOUSEHOLD USE ONLY.

**IMPORTANT:** The manufacturer cannot accept responsibility for damage caused when the appliance is not used according to the instructions, or for uses other than those for which it was intended.

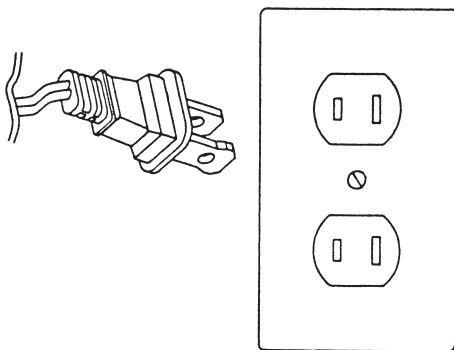
**WARNING:** To reduce the risk of fire, electric shock, damage or injury:

- Fully assemble vacuum before operating.
- Use and store in a dry location.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not pull or carry vacuum by cord, use cord as a handle, close a door on the cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug vacuum by pulling on cord. To unplug grasp the plug, not the cord.
- Do not handle vacuum including plug and charger terminals, with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair and anything that may reduce airflow.
- Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids such as gasoline or use in areas where they may be present.
- Do not leave vacuum unattended when plugged in.
- Do not use with damaged cord or plug. If vacuum isn't working as it should, has been dropped, damaged, left outdoors or dropped in water, return to a service center.
- Turn off all controls before unplugging vacuum.
- Turn off vacuum before connecting or disconnecting the floor brush.
- Do not use without filters in place.

## SAVE THESE INSTRUCTIONS.

# Two-Wire Polarized Cord

To reduce the risk of electric shock, the vacuum cord is equipped with a polarized alternating current line plug (a plug having one blade wider than the other). This plug will fit into the power outlet only one way. This is a safety feature. If you are unable to insert the plug fully into the outlet, try reversing the plug. If the plug still does not fit, contact a qualified electrician to replace the obsolete outlet. Do not defeat the safety purpose of the polarized plug.

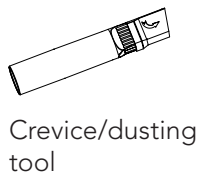
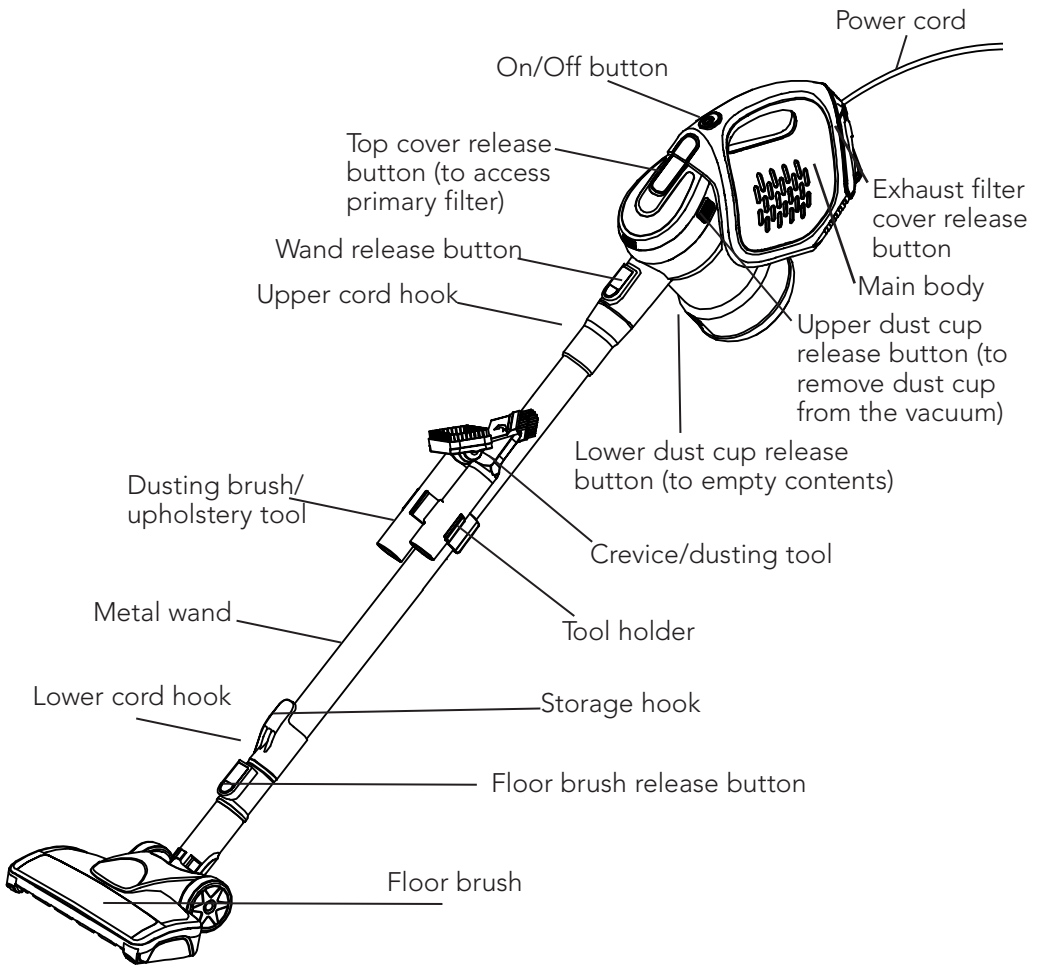


State of California Proposition 65 Warnings:

WARNING: This product contains one or more chemicals known to the State of California to cause cancer.

WARNING: This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

# Parts Identification



# Replacement Filters

- Genuine Carpet Pro Filter Set  
Part #HWV-F

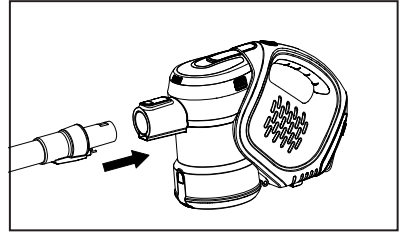
# How to Assemble and Operate the Vacuum

**Note:** Do not plug in the vacuum until it is completely assembled.

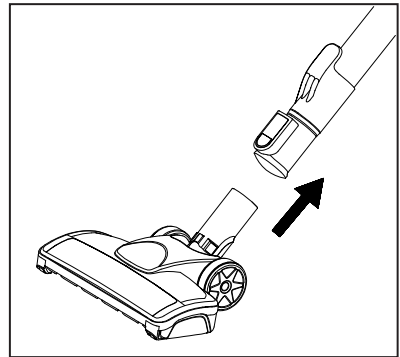
## Handle Assembly

The vacuum, floor brush, wand and accessories are packed separately.

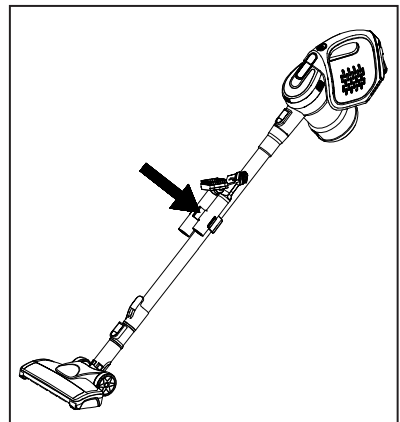
1. Connect the male end of the metal wand to the vacuum body (Fig. 1).
2. Connect the female end of the metal wand to the floor brush (Fig. 2).
4. Attach the tool holder to the metal wand.  
Place the crevice tool and dusting brush in the holder as shown (Fig. 3).



**Fig. 1**



**Fig. 2**



**Fig. 3**

# How to Assemble and Operate the Vacuum

## Assembling and Storing the Power Cord

1. Pull the upper cord hook out and turn it to the upright position (Fig. 1).
2. Pull the lower cord hook out and turn it to the downward position (Fig. 1).
3. Wrap power cord loosely around upper and lower cord hooks.
4. Lock power cord plug onto the power cord.

## Unwinding the Power Cord

1. The upper cord hook rotates for quick access to the power cord.
2. Pull the upper cord hook out and turn it downward to release the cord without unwinding it from the cord hooks (Fig. 2).

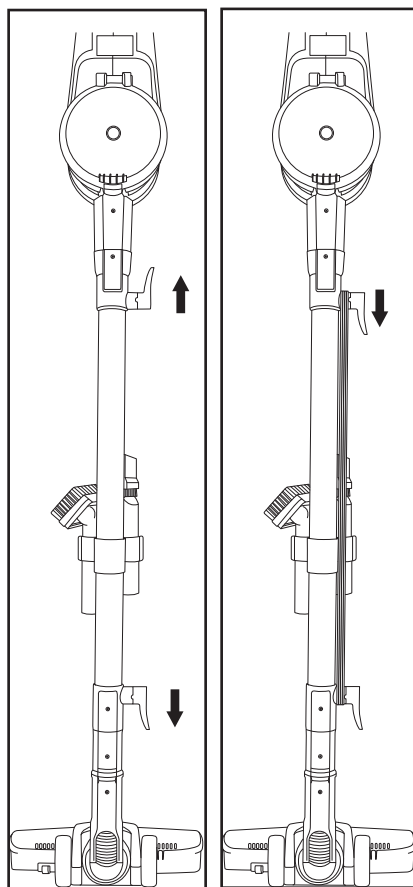


Fig. 1

Fig. 2

## Storing the Vacuum

The vacuum body can be conveniently stored on the storage hook on the wand when not in use (Fig. 3). This configuration prevents the vacuum from tipping over when being stored.

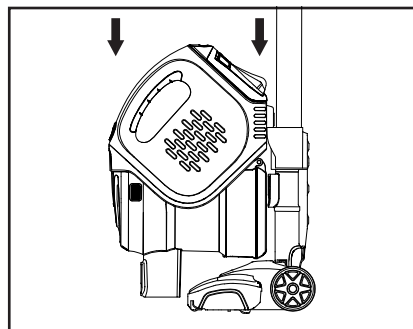


Fig. 3

# How to Assemble and Operate the Vacuum

## ON/OFF Switch

To turn vacuum cleaner ON or OFF, press the ON/OFF switch on the handle (Fig. 1).

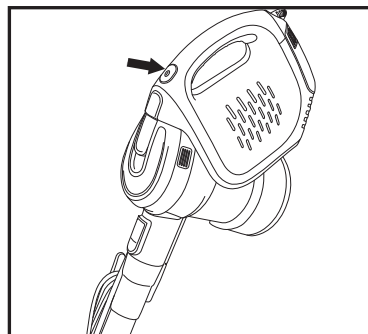


Fig. 1

## Using the Floor Brush

**Note:** As a safety precaution, the floor brush will not operate when it is not in use on a floor or other type of surface.

Use to clean tile, hardwood floors and area rugs.

1. After turning on the vacuum, recline the wand by stepping on top of the floor brush and pulling the wand toward you (Fig. 2).
2. The floor brush can also be attached directly to the vacuum body to clean stairs or small spaces (Fig. 3).

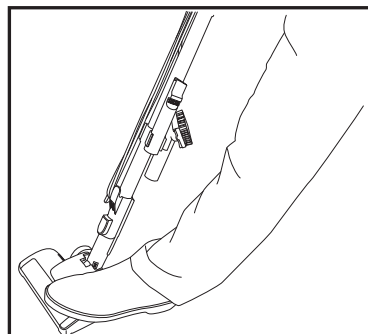


Fig. 2

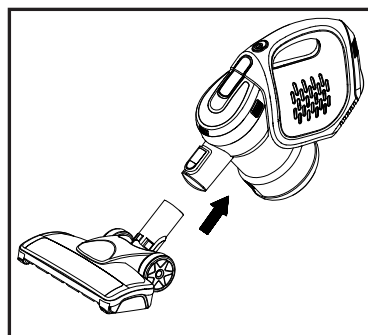
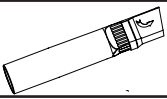



Fig. 3

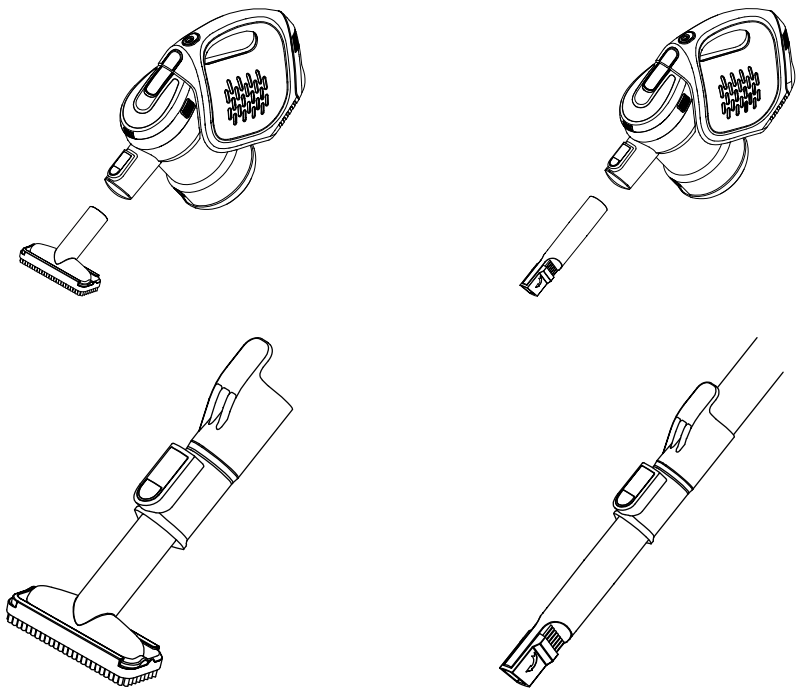


# How to Use the Cleaning Tools

## Cleaning Tool Uses

Attachment	Cleaning Area			
	Furniture	Between Cushions	Drapes	Stairs
Crevice/dusting tool 	✓	✓		✓
Dusting brush/upholstery tool 	✓		✓	✓

Attach any of the cleaning tools to the end of the metal wand or directly to the vacuum body.

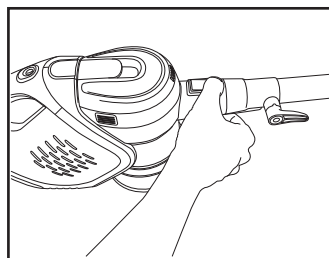


# How to Empty the Dust Cup

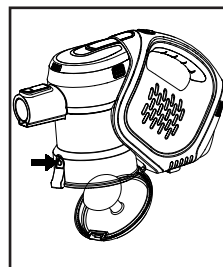
**Note:** Always unplug the power cord from the electrical outlet before performing any service on the vacuum cleaner.

## How to Remove the Dust Cup from the Main Body

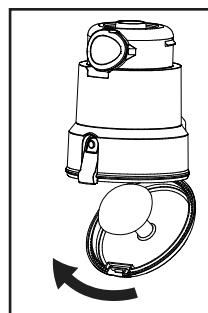
1. Press the wand release button and pull the wand away from the main body (Fig. 1).
2. Hold the dust cup over a trash container.
3. Push the lower dust cup release button to release the bottom of the dust cup (Fig. 2).
4. The base will drop down and the debris will fall into the trash container.
5. Shake the dust cup to release any debris that might be inside the dust cup.
6. When the dust cup is empty of debris, firmly push the base onto the dust cup until it clicks and is fully latched (Fig. 3).



**Fig. 1**



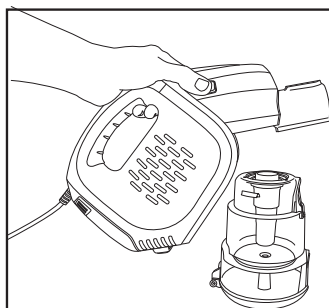
**Fig. 2**



**Fig. 3**

## How to Remove and Replace the Dust Cup (For Cleaning)

1. Press the two upper dust cup release buttons to remove the dust cup from the main body (Fig. 4).
2. Rinse the dust cup with warm water and allow to dry thoroughly before re-attaching to the main body.
3. Push the dust cup into the main body until it clicks into place.

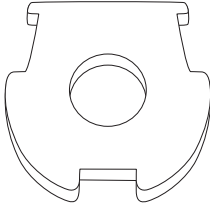


**Fig. 4**

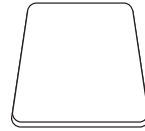
# How to Replace the Filters

## Filter Identification

This model has a primary filter and an exhaust filter that need to be cleaned and/or replaced on a regular basis.



Primary Electrostatic Foam Filter



Exhaust Filter

## When to Change the Filters

At a minimum, it's recommended to replace the filters after 6 months of use. If someone in your household is sensitive to airborne allergens, it is recommended to change the filters after every three months.

## How to Clean the Primary Filter

1. Turn off and unplug the vacuum cleaner.
2. Remove the wand from the main body.
3. Lift up the top cover release button and remove the top cover (Fig. 1).
4. Remove the electrostatic foam filter and rinse with cool water. Allow to dry thoroughly before replacing it in the vacuum (Fig. 2).
5. Replace the top cover by lining up the tab in the front and pressing down on the cover until it clicks into place (Fig. 3).

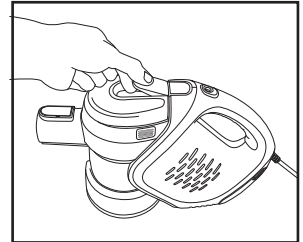


Fig. 1

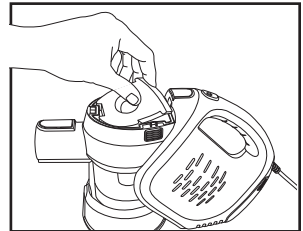


Fig. 2

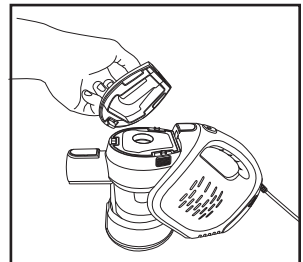


Fig. 3

# How to Replace the Filters

Wash the filter with cool water at least every three (3) months.

## How to Clean and Replace the Exhaust Filter

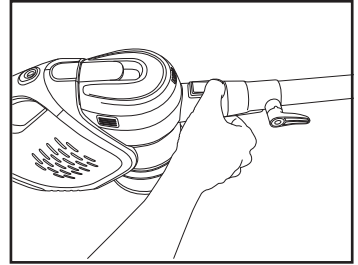
1. Turn off and unplug the vacuum cleaner.
2. Remove the wand by grasping the handle on the top of the main body. Press the wand release button (Fig. 1).
3. Press the two exhaust filter cover release buttons to remove the exhaust filter cover (Fig. 2).
4. Remove the foam filter and rinse with cool water. Allow to dry thoroughly before replacing it in the vacuum (Fig. 3).
5. Replace the exhaust filter cover.

**Note:** When cleaning the filter no longer restores the vacuum cleaner suction to full power, replace the filter.

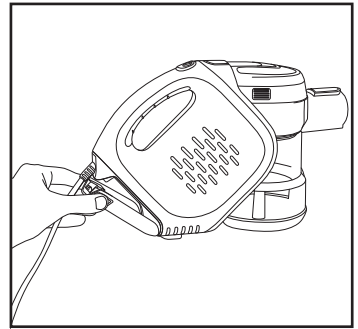
DO NOT operate without filters installed.

DO NOT wash filters in the dishwasher.

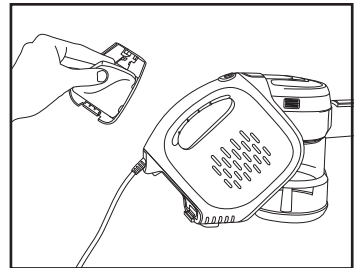
DO NOT install damp filters into vacuum cleaner.



**Fig. 1**



**Fig. 2**

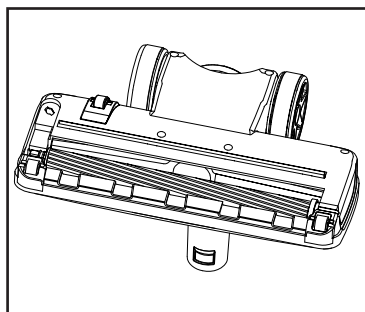


**Fig. 3**

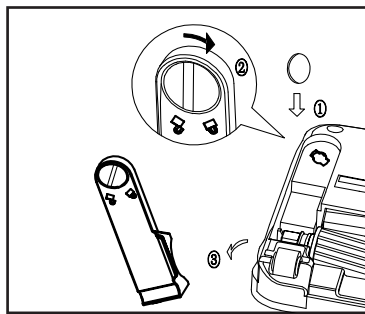
# How to Remove the Brushroll

**Note:** Always unplug the power cord from the electrical outlet before performing any service on the vacuum cleaner.

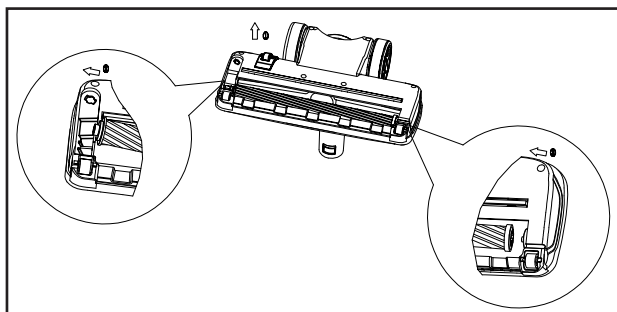
1. Turn off and unplug the vacuum cleaner.
2. Remove the floor brush from the wand. Turn the floor brush over (Fig. 1).
3. Use a coin or screwdriver to turn the screw (Fig. 2) once to the right. Then lift off the brushroll cover.
4. Remove the brushroll to clean (Fig. 3).
4. Replace the brushroll then replace the brushroll cover (Fig. 4). Tighten the screw by turning once to the left.
4. Re-attach the floor brush to the wand and continue to vacuum.



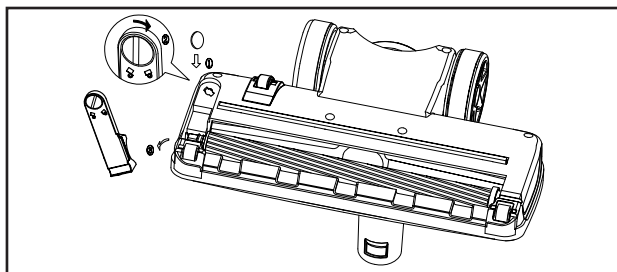
**Fig. 1**



**Fig. 2**



**Fig. 3**



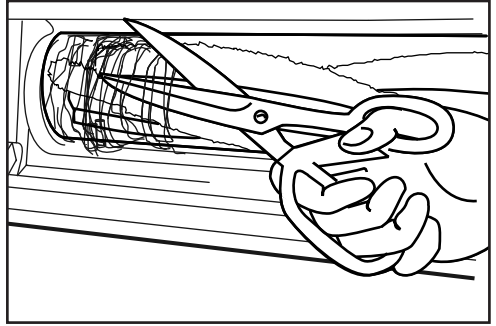
**Fig. 4**

# How to Clean the Brushroll

**Note:** Always unplug the power cord from the electrical outlet before performing any service on the vacuum cleaner.

To maintain efficient cleaning, the brushroll must be kept free of carpet fiber, string, or hair buildup. After every 7 to 10 uses, unplug and turn the vacuum cleaner over and check the brushroll for fiber and hair buildup.

Use scissors to remove any buildup entangled around the brushroll (Fig. 1).



**Fig. 1**

# Troubleshooting

Please check each item below if you have trouble with your vacuum.  
Unplug the vacuum from the power supply before servicing.

PROBLEM	CHECK POINT	POSSIBLE SOLUTION
Vacuum cleaner does not work.	<ol style="list-style-type: none"> <li>1. Unplugged at wall outlet.</li> <li>2. Tripped circuit breaker/blown fuse at household service panel.</li> <li>3. Defective wall outlet.</li> <li>4. Main body, wand and floor brush connection</li> </ol>	<ol style="list-style-type: none"> <li>1. Plug in firmly and push ON/OFF button.</li> <li>2. Reset circuit breaker or replace fuse.</li> <li>3. Check with an electrician to have outlet properly serviced.</li> <li>4. Assemble wand and floor brush correctly to main body.</li> </ol>
Poor job of dirt pickup.	<ol style="list-style-type: none"> <li>1. Full or clogged dust cup.</li> <li>2. Worn brushroll.</li> <li>3. Clogged floor brush.</li> <li>4. Clogged wand.</li> <li>5. Wand not inserted fully to body.</li> <li>6. Motor protection system activated.</li> <li>7. Dirty filters.</li> </ol>	<ol style="list-style-type: none"> <li>1. Empty dust cup.</li> <li>2. Replace brushroll.</li> <li>3. Check for clogs.</li> <li>4. Check for clogs.</li> <li>5. Insert wand fully to body.</li> <li>6. Check for clogs.</li> <li>7. Clean or replace as applicable.</li> </ol>
Brushroll does not turn.	<ol style="list-style-type: none"> <li>1. Floor brush is off the floor or other surface.</li> </ol>	<ol style="list-style-type: none"> <li>1. Place floor brush on floor or other surface.</li> </ol>
Dirt escaping from vacuum.	<ol style="list-style-type: none"> <li>1. Full or clogged dust cup.</li> <li>2. Filters not installed correctly.</li> <li>3. Puncture or hole in filter.</li> </ol>	<ol style="list-style-type: none"> <li>1. Empty dust cup.</li> <li>2. Install filters correctly.</li> <li>3. Replace filter.</li> </ol>

Any other service should be done by an  
Authorized Service Representative.

To locate your nearest retailer, visit our website at  
**[www.carpetprovacs.com](http://www.carpetprovacs.com)**

## For Best Performance

- Keep machine and all accessories clean and in good operating condition.
- Empty dust cup frequently and clean or replace the filters routinely.
- Always use genuine filters and parts, as use of other products may result in poor cleaning or filtration performance. Carpet Pro filtration products are designed for maximum performance.
- Store machine carefully in a dry area.
- For optimum cleaning performance and safety, follow your owner's manual.

# Warranty

## **What Is Covered:**

This warranty covers any defects in material and workmanship in your new Carpet Pro vacuum.

## **How Long Coverage Lasts:**

Warranty coverage for the Carpet Pro vacuum lasts one year. Household models used commercially are only warranted for 90 days.

## **What Is Not Covered:**

- Damage to the vacuum that occurs from neglect, abuse, alterations, accident, misuse or improper maintenance.
- Normal replacement items: disposable filters.

## **What Carpet Pro Will Do:**

This warranty provides, at no cost to you, all labor and parts to keep this vacuum in proper operating condition during the warranted period.

## **How to Get Service:**

Warranty service can only be obtained by presenting the vacuum to the Carpet Pro service center. A proof-of-purchase and product serial number will be required before service is rendered.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY AND ALL OTHER WARRANTIES WHETHER WRITTEN, ORAL, EXPRESSED OR IMPLIED, (INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE). THIS WARRANTY DISCLAIMS LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

## **How State Law Applies:**

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

## **Register Your Carpet Pro Vacuum:**

Register your Carpet Pro vacuum as soon as possible at [CarpetProVacs.com](http://CarpetProVacs.com).



C A R P E T • P R O

[CarpetProVacs.com](http://CarpetProVacs.com)