

## Stella Lighting Inc. Warranty

Stella Lighting Inc. provides limited warranty under the hereby-stated terms and conditions:

- 1. Limited Warranty 1 year from "original purchaser" date of receipt.
- 2. The warranty applies if any of the following occurs:
  - a. Failure of function with no external factors under normal operating conditions.
  - b. LED flickering
  - c. Over 35% depreciation of light output compared with initial lumens.
- 3. Stella Lighting Inc. liability under the limited warranty
  - a. Within the warranty period, Stella provides free replacement service. In the case of obsolete models, Stella with replace the products with a current product of similar performance and price.
  - b. Within the warranty period, return shipping shall be at the cost of the purchaser.
  - Stella will cover the outgoing shipping cost of the replacement items only.
- 4. Exclusions This warranty does not cover the following:
  - a. Problems caused by improper operation of the buyer, including damage to the light, source or driver caused by unstable current flow.
  - b. Goods dismantled or modified without approval from Stella. Goods replaced with parts that do not come from Stella.
  - c. Operation temperature exceeds the range of -25 to 45 degree centigrade.
  - d. Repair work done by unauthorized personnel without Stella approval.
  - e. Force Majeure and other acts of God.
- 5. Verification of defective goods: Customers must provide clear pictures or videos to validate the existence of defects or provide the defective product for testing by Stella Lighting Inc.