



Janome Embroidery Machine and PC Compatibility

Q: What Windows operating system is my Janome MC10001 Embroidery Machine Compatible with?

A: MC10001: Will work with Windows XP, Vista, and Windows 7 32 bit compatibility ONLY. Must use CF card with CF card adapter with 64 bit PC *may also require an optional card reader to attach card to PC.

Q: What Windows operating system is my Janome MC11000 Embroidery Machine compatible with?

A: All Windows operating systems which are 32 bit and 64 bit.

Q: What window systems is my Janome MB-4 Embroidery Machine compatible with?

A: All Windows operating system which are 32bit and 64bit.

Q: What Windows operating systems is my Janome MC12000 Embroidery Machine compatible with?

A: Windows XP Service Pack 3, Vista 7 & 8, both 32 bit and 64 bit.

Janome Machine Updates/Upgrades

Q: How do I update my embroidery machine?

A: These may vary per machine model....specific update instructions for each machine is available on Janome.com.

Janome Software PC Compatibility

Q: What are the system requirement for Digitizer 10000?

A: Windows XP SP2 32bit or prior operating systems ONLY.

Q: What are the system requirements for DigitizerPro/MB version 1, 2, 3, and Jr V3?

A: Windows 7 and 8 – (Windows 8 update required from Janome.com) Minimum 2GB Ram and 2 MHz processor